

## FAQ's:

**Q. Why do you want to survey my office?**

A. We want to include any part of your office or services that is accessible so that persons with disabilities can locate them.

**Q. What will my participation cost me?**

A. There is no charge to you for participating in this survey.

**Q. What obligation does my participation place on me?**

A. We are not regulators. We cannot create any more of an obligation than you already have under the law.

**Q. Will I be penalized for things that are not accessible?**

A. We will only be noting what is accessible and that is all that will appear on the website.

**Q. Will you be reporting me to any authorities for what is not accessible?**

A. No. We will be happy to share with you information on what will make your practice more accessible. However, our job is strictly to provide information on accessible elements and that is what we will do.

**Q. What if I don't want my office to be surveyed?**

A. We cannot force your participation. However, we hope you will allow us to survey your practice so that, if any part of your office is accessible, persons with disabilities can know that.

**Q. What if I add accessible equipment or change a room to make it more accessible in the future?**

A. We will provide you with an email address or a link so that you can tell us about these changes. We will then be happy to add that information to the database.



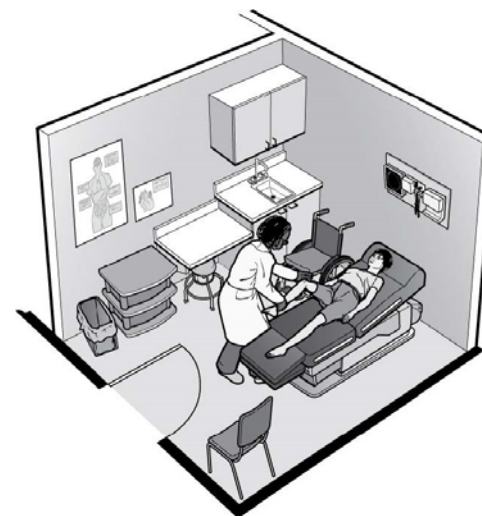
### ACCESSIBLE HEALTHCARE RI

A 501(c)3 charitable organization

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## Documenting Physical Access to Healthcare for All



*An Online Source of Information  
on Accessible Healthcare in RI*

## What Is Accessible Healthcare RI

Accessible Healthcare RI is a 501(c)3 and Rhode Island Incorporated Non-profit Organization with a mission of:



60" turning circle for wheelchairs

1) Creating an online, searchable database of what healthcare services are currently available; 2) Helping practitioners and persons with disabilities utilize the online database; and, 3) Providing information to practitioners about becoming accessible and understanding the measures and standards of accessibility.

Surveys are conducted in medical facilities and private medical offices to determine which services are accessible. **ONLY** positive elements will be recorded.

Persons with disabilities will be able to ask questions of the database like: "Where can I find a primary care doctor in Pawtucket who has an accessible exam table?" That person should get back a list of practices that meet that description.

While conducting surveys, we distribute information on the requirements and benefits of complying with the Americans with Disabilities Act and on the available tax credits for creating access.

## Why Accessible Healthcare RI Is Needed

Can you imagine making an appointment with a new medical provider and, once arriving at the office, finding you cannot get in the door? Or that you cannot get on the exam table? What about not being weighed throughout an entire pregnancy? Or being misdiagnosed because of incorrect positioning due to not being able to get on the exam table?

These situations are happening every single day. Healthcare providers think in terms of being helpful, but often don't think in terms of physical access.



Persons with disabilities need to know where they can go to access those medical services that they need.

## OUR GOALS

**Our Primary Goal is to provide persons with disabilities with an online searchable database of the accessible healthcare they need.**

We will accomplish this through surveying all healthcare services in RI for accessibility. Students from local colleges and universities will be visiting medical offices to do this survey.

**Our secondary goal is to give healthcare providers information.**

We will provide information on the benefits and need for becoming accessible; where they can obtain the standards for accessibility and how they can include them in their practices; and, how they can obtain tax credits to assist them with the costs of removing access barriers to their best healthcare services.

### ACCESSIBLE HEALTHCARE RI

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